



Frequently Asked Questions (FAQs)

Information for the supplier questionnaire

FAQs

- **What is the supplier questionnaire?**

The supplier questionnaire offers the opportunity to introduce your company to the Voith group in an online questionnaire and if applicable to become a supplier of Voith or to enlarge your business connections within the Voith group. Beside overall information, you can present your product and service spectrum.

FAQs

- **Is it possible to complete the supplier questionnaire at a later date, if not all fields are complemented?**

If you already have an own access to our supplier portal, it is no problem to complete your information on a later time.

If you are registered with our guest login (Gastlieferant@Voith), you cannot buffer your information and complete it at a later time. So you should complete your data within your first login!

FAQs

- **Is it possible to change the information, when I have completed the questionnaire?**

Everytime you have the opportunity to login and change your data.

- **Wherefrom can I get a new password, if I have forgotten my old one?**

On the supplier portal on the Voith Internet side you can request a new password, if you have forgotten your old one.

FAQs

- **If I open the link to the supplier portal, appears only „Loading, please wait“. What shall I do?**

Please check your browser adjustments. Information to this point you will find in the document „**technical assumptions**“, which is available on the supplier portal.

- **Who has access to the supplier questionnaire within the Voith group?**

In principle all employees of the Voith purchasing department have access. The data are available company-wide in the Voith group.

FAQs

- **Why should you always update your information on the supplier questionnaire?**

The availability of updated supplier data are the requirement, that Voith finds suitable suppliers and can build up business connections.

- **How do you guarantee, that all data are kept in confidence?**

On the supplier portal you can find a link to the data privacy statement of Voith.



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